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| **Project Manager:** | Lim Lojee V. |
| **Project Environment:** | Tech industry |

**General Description**

**FindFix** is a web based Repairing System that supports to find and to book an technician at lower price online. Typical duties performed by repairman/technician: 1.check and make analysis for the tech-related hardware problem 2.provides overall repair and maintenance 3. Reformatting and setting up software 3. Answering tech-related questions from client.  
  
**Basic Operations**

Because this is a web application service, **FindFix** provide a login form for client that need to be fill up for their information and also for technicians who want to be part of the system, other must be specify according to what technical problem clients have. Site admin will provide an available technician that will take care to client’s request gadgets, gadgets problem like (Cracked Screen, Water Damage , Speaker Damage , viruses , loop booting or Rebooting , No Signal etch. ), site employee maybe able to offer support primarily over the phone or via email, but may periodically have to assign repairman to meet clients to work on machines.

**Information**

Basically this system use special software to organize for the payment, record, store data of the customers, and manage schedule of meeting the clients. Support day-to-day operations of computer network systems keep communications and information flowing smoothly